

## CASE STUDY

Company  
Quantock

Website  
Quantock.com

Customer's Business  
Brand Design Consultancy

QUANTOCK

# “Their support makes us look good”

## About Quantock

Quantock Design deliver branding, brand packaging, design for print, websites and other digital media, display and point of sale materials, marketing and advertising. As a full service branding and design agency, research and planning are vital for Quantock. Understanding their clients market and their target audience, competitors and USP underpins and informs their creative solutions allowing Quantock to deliver to the highest creative and technical standard, whatever the medium, be it digital, print, packaging or other media.

## The challenge

When Gavin Sadler, web developer at Quantock concluded his hosting providers were not able to provide the reliable, secure hosting environment Quantock clients deserved, he started doing research and planning to find the ideal supplier.

Previous hosting providers had proved difficult to contact. “Raise

a ticket and wait three days for a response” was simply not good enough, explained Gavin.

There are a myriad of hosting companies who make big promises, but in our post GDPR era more than ever, security and proactive 24/7 server monitoring and support are critical.

*“We’ve used a number of hosting providers but have been with Storm by far the longest”*



## CASE STUDY

### The solution

With GDPR in mind, Quantock were determined to do everything possible to provide their clients with the optimum solution.

While there were cheaper hosting providers, none of them offered the complete package that Storm Internet offered. With 100% UK based hosting and 24/7/365 managed support, continual monitoring, plus 100% redundancy and disaster recovery. They have all the benefits that come from a team of server security and hosting experts in house who can be called upon at any time at a fraction of the cost of employing someone in-house.

### The results:

Providing unrivalled 24/7/365 support.

If we have an issue we can't resolve, the team at Storm resolve it straight away!

It's like having in-house server security and hosting experts.

### Reason for choosing Storm over other providers:

*"They provide everything we need and I can't fault them"*

### To find out more about our services, contact us:

T: 0800 817 4727

E: [info@storminternet.co.uk](mailto:info@storminternet.co.uk)

W: [www.storminternet.co.uk](http://www.storminternet.co.uk)

1 Canal View, Wharf Farm, Eynsham Road, Witney, Oxfordshire OX29 4DB

**STORM**  
INTERNET

